

January 8, 2002

REC'D TN
REGULATORY AUTH.

RECEIVED

'02 JAN 14 PM 1 48

JAN 14 2002

OFFICE OF THE TN REGULATORY AUTHORITY
EXECUTIVE SECRET GENERAL COUNSEL'S OFFICE

Mr. David Waddell
Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37021-0505

Re: TRA Docket No. 00-00446
Complaint of Claire Schuler
Against United Cities Gas Company

Dear Mr. Waddell:

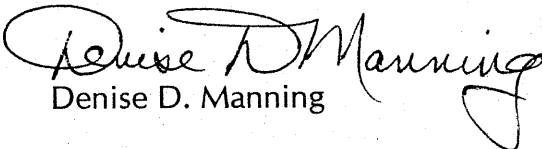
This letter will serve as United Cities' compliance of the order rendered on December 14, 2001 to credit Ms. Claire Schuler's account for fifty percent (50%) of her March 2000 gas bill.

The March 2000 bill was in the amount of \$98.38; we will credit her outstanding balance in the amount of \$49.19. Ms. Schuler, thereafter, has an outstanding balance of \$265.96 on the 1007 Old Lascassas Street account, which is due and payable upon receipt of this letter.

A copy of this letter is being sent to Ms. Schuler at the last known forwarding address we have on record: 320 S. University Street, Murfreesboro, TN 37130.

United Cities, by way of this letter, now considers our response to Docket No. 00-00446, closed. We do, however, expect payment of the outstanding balance by Ms. Schuler in the amount of \$265.96.

Sincerely,


Denise D. Manning

Cc: Ms. Claire Schuler
320 S. University Street (upstairs apt.)
Murfreesboro, TN 37130

Mr. Gary Hotveldt, Esq.
Jay Murray
Pat Childers